

PUMP INTERNATIONAL LTD AND GROSVENOR PUMPS LTD

PRIVACY POLICY

Pump International Ltd/Grosvenor Pumps Ltd (“the Company”) as a data controller, declares its commitment to comply with all current and anticipated Data Protection laws applicable to the UK.

This Privacy Notice discloses the privacy practices for www.pumpinternational.com/www.grosvenorpumps.com. This policy notice applies solely to information collected by this website. It will notify you of the following:

1. What personally identifying information is collected from you through the website, how it is used and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

Information Collection, Use and Sharing:

We are the sole owners of the information collected on this site. We only have access to collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organisation, other than necessary to fulfil your request, e.g. to ship an order.

To purchase from us you must provide personal contact information (such as name and shipping address) and financial information such as credit card number and expiry date. This information is used for billing and delivery purposes only. If we have difficulty processing an order, we will use this information to contact you.

We use outside shipping companies and a credit card processing company to bill users of goods and services. These companies do not retain, share, store or use personally identifiable information for any secondary purposes beyond fulfilling your order.

Unless you ask us not to, we may contact you via email in the future to tell you about our special offers, new products or services or changes to this Privacy Policy.

Your Access to and Control Over Information:

You may opt out of any future contacts from us at any time. You can do the following at any stage by contacting us via our email address or by the telephone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security:

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both on and offline.

Whenever we collect sensitive information (such as credit card data), that information is encrypted and transmitted in a secure manner. You can verify this by looking for a 'lock' icon in the address bar and looking for 'https' at the beginning of the address of the Web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only a limited number of employees who need such information to transact your sale are granted access to personally identifiable and sensitive information. Credit Card details, once transacted, are never retained, either on or offline.

The computers/servers in which we store personally identifiable information are kept in a restricted, secure environment.

However, these measures do not guarantee that your information will not be accessed, disclosed, altered or destroyed by breach of such firewalls and secure server software. By using our service, you acknowledge that you understand and agree to assume these risks.

**Should you feel that we are not abiding by this privacy policy, do not hesitate to contact us immediately by telephone - +44(0)1209 831937 or via email: sales@pumpinternational.com
sales@grosvenorpumps.com**